## HIGHER EDUCATION DORMITORY / HOUSING SERVICE DELIVERY AGREEMENT

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Annex - 1

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Institution Information											
Name of Institution	on FMV IŞIK ÜNİVERSİT Meşrutiyet Mah. Universi						XIZ OGRENCI YURDU				
Institution Address Istan			bul		-	Tele	phone Number 4440799				
			ye Schools Foundation								
Name/Surname of Founder Rep.         Prof. Dr Hasan Bülent KAHRAMAN         Name/Surname of the Institution Manager: Arzu KURT           Student Information											
T.C. Identity Number											
Name and Surname											
Father Name											
Mother Name											
Place and Year of Birth											
Name of the School			IŞIK UNIVERSITY								
Department and Class											
Accommodation Type			(X)	Normal		() Temporary					
Duration of the accommodation service to be provided by the institution:			from/20 until//20 months in total								
Duration of the student's accommodation in the inst	stitution		from	//20	until//20	months in total					
Student's Residential Ado	dress						Tel:				
People to be contacted in		1.				Tel:					
of emergency; Proximity	_	2.				Tel:					
Student's Telephone Nun	nber										
Health Problem or Allerg	gic Cond	ition									
Issues Regarding Accommodation Service and Fee											
Announced Monthly Accommodation Service Fee (Max Fee) TL (in writing :TL)											
Monthly Accommodation Service Fee      TL (in writing :TL)         Determined (Agreed with the Student)						TL)					
Payment Method			()	All in adva	nce	() In instalm	ments (Instalment payment type:				
Instalment Start Date / /20				/ance payn TL	nent:	(It cannot be	amount:TL ot be more than the accommodation service fee onding to one month)				
Number and Amount of Instalments Number of Instalments:				s:		Amount of o	ne Instalment:TL				
	Cat	ering S	ervice (	Breakfast S	Service is comp	ulsory in dori	mitories)				
				Week	days	Weekend					
Food Service Included in the Accommod			lation Se	ervice Fee	Breakfast Lunch Dinner in the	evening []	Breakfast □ Lunch □ Dinner in the evening □				
Features of the Service to be Provided by the Institution											
(X) Room for 1 person											
					() Room for 2 people						
Committed Dormitory Quota					(X) Room for 3 people						
					() Room for 4 people						
					() Room for 5 people () Room for 6 people						
					() Room for	o people					

Availability of Toilet and Bat Room	throom	in the Dormi	tory	() Present	() A	Absent					
Duvet Cover Change	Daily			() Weekly				Other (Not demanded) ()			
Hot Water Service	(X) 7 a day	days a week/	24 hours	() Mornings & evenings				() At the weekend, all day			
Heating Type of the Institution	() Heating-	Coal	(X) Heating-Natural Gas			() He	() Heating-Fuel-Oil () Other				
Air Conditioning Areas		() Dormito	ry	(X) Library			() Other ()			) None	
	() Paid						Washing machine in the dormitory (allocated for			(X) Exists	
Laundry Service	(X) Free of charge						tudent use)			() None	
Ironing Service		(X)Daily		() Weekly			() None		Other		
Dormitory/Room Cleaning Service		(X) Exists		(X) Weekly							
Cleaning Service of Common Areas		(X) None		() Weekly							
School Shuttle		() Exists		() None							
Parent Notification in Absenteeism		(X) None									
		() Exists		() Telephor	() Telephone		is () E-r				
Arrival / Leave Control		() With signature		Student entry and exit			Earliest in the morning:				
		(X) With Other:		times			Evening at the latest:				
Wi-Fi Service at the Institution	(X) None		(X) Exists Limit			t and sp	and speed: 10-20 mbps/350 mbps				
Free Computer and Printer Service in the Institution				() Exists			() None				
Special Nutrition Service		(X) None	() Exists	., .			() Gluten-free				
							Other				
Student Valuables Storage Se				(X) None							
Security Guard Service in the	e Buildi	6		(X) Exists			( ) Non	e			
	.1		Situations	Related to Pe			() ) ]				
Health Personnel (Doctor, nu Event/Emergency Transport	(X) Exists				() None () None						
Event/Emergency Transport	Scivice		So	cial Facilities							
Multi-Purpose Hall/Sports Ro	() Exist				() None						
Turkish bath, Sauna	() Exist	() Exist			(X) None						
Swimming Pool	() Exists	() Exists			(X) None						
Canteen/Tea Centre				(X)Exist			() N	() None			
Infirmary				(X) Exists	(X) Exists			() None			

## **General Considerations**

1. The student's accommodation service fee for the new semester will be determined by increasing the accommodation service fee determined between the institution and the student in the previous academic year in accordance with the provisions of the Regulation.

2. If the student/parent will be charged for trips and similar activities, it will be determined and announced before the activity.

The parents of the adult/underage student will inform the directorate of the institution in writing about who can visit their student.

4. In line with the legal and financial obligations arising from this service provision commitment, the parent / higher education student will be responsible for the payment of the dormitory fee on time and for the compensation of damages caused by the student to the property of the institution or the property of other students in the institution.

5. Students who leave the institution due to the institution's failure to ensure the safety of the student or to fulfill its obligations in the service provision commitment regarding the accommodation service shall be refunded the remaining amount within one month by deducting their deposits and the fee for the months they stayed in the institution in cases where payment is made in advance, and the service provision commitment is terminated.

6. Meals and their quantities will provide the necessary nutrients, calories and vitamins for a student, and the seasons and the age characteristics of the students will be taken into account in the organization of the meal lists.

7. Students enrolled in the institution are required to pay;

1) For those who leave the institution until September 15, the one-month accommodation service fee determined in the service provision commitment letter,

2) For those who leave the institution after September 15, the entire fee for the months in which they received accommodation services and the current month and a maximum of 50% of the accommodation service fee for the remaining months, and a maximum of 40% if these students document that they are enrolled in one of the student dormitories operated by the Ministry,

3) Students who are sentenced to expulsion from the institution are charged the full fee for the months in which they received accommodation services and the current month, and a maximum of 60% of the accommodation service fee for the remaining months.

In cases where these students are paid in advance with their deposits, the remaining amount after the fee to be calculated according to this paragraph is deducted is returned within one month and the service provision commitment is terminated. The calculations to be made within the scope of this article are based on the monthly fee determined specifically for the student in the service provision commitment agreement.

Of the students enrolled in the institution;

1) Those who leave the institution due to the institution's failure to fulfill its obligations under the Regulation or the service provision commitment letter,

2) Those who have deregistered or frozen their enrollment in the higher education institution, whose first-degree relative has passed away, who have documented that they will undergo treatment for at least one semester or have a sickness report or have been damaged due to natural disasters, and those who cannot be accommodated in the institution due to epidemics,

3) Those who reside in closed institutions in cases where the founder closes the institution or the institution is closed,

4) Those who are dismissed from the institution in accordance with the third paragraph of Article 22,

In these cases where deposits and prepayments are made in advance, the remaining amount after the fee for the months of accommodation in the institution is deducted is returned within one month and the service provision commitment is terminated.

The institution that suspends or temporarily suspends its activities cannot charge the student for the period of suspension or temporary suspension.

## **Special Conditions**

(Special conditions may be determined provided that they are not contrary to the Regulation, the relevant Directive and the terms of this Undertaking).

- 1. Işık University accepts the student's right to accommodation in the room allocated to him/her under the conditions specified in this document. Students are required to sign this document before entering their rooms.
- 2. The departure of the student who wants to leave the dormitory is not official unless he/she returns the room keys to the dormitory management and fills out the official departure document.
- 3. The dormitory management reserves the right to determine the occupancy of the rooms, to fill the vacancies in the rooms, to approve room changes, to make relocation and assignments to the rooms when deemed necessary.
- 4. All keys given to the student by the dormitory management are the property of Işık University and cannot be exchanged with other people's keys or given to another person. In case of termination of the accommodation service, the student is obliged to return all keys to the dormitory management immediately. If the student fails to return the keys on the date of termination of the accommodation service, the accommodation fee will be accrued until the date of key return.
- 5. Cooking is not allowed in the rooms due to fire safety, general health and cleanliness conditions.
- 6. In the rooms allocated to students, it is forbidden to keep televisions, air conditioners, cooking appliances, water heaters, flammable and explosive substances, and firearms and sharp weapons, even with a licence.
- 7. Apart from cleaning services, Işık University Dormitories Directorate staff have the right to enter and search the rooms in case of maintenancerepair, detection or control of rule violations, general security and emergency situations. Students in the rooms are obliged to assist the dormitory staff in the meantime.
- 8. At the end of the academic year or upon final departure from the dormitory, the furniture and furnishings in the rooms must be left complete and undamaged. At the end of the academic year or upon final departure from the dormitories, after the dormitory room of the student is checked by the Dormitory Staff, the Room Delivery Form is filled out. If the student leaves the dormitory without filling out this form, the student will be held responsible for all damages and losses to be determined. The fixtures in the rooms and common areas can only be moved by the Directorate of Dormitories or with the approval of the Directorate of Dormitories. Otherwise, the relevant disciplinary regulations will be applied.
- 9. The student is responsible for all kinds of damages and losses caused by his/her own faults in the dormitory and in his/her room, and is obliged to pay the repair or replacement costs. The amount that exceeds the deposit amount that the student is obliged to pay will be collected from the student in cash. If the person (or people) responsible for the loss or damage to the rooms cannot be identified, all room occupants will be responsible for the repair or replacement costs incurred. In order to compensate for the above-mentioned losses and damages, the deposit fee determined at the beginning of each academic year must be paid within the specified dates. In case the student leaves the dormitory without damaging his/her room or the dormitory, this amount will be refunded in full to the students who make a request.
- 10. Işık University will not be responsible for any loss or damage to the personal belongings of the student under any circumstances.
- 11. Students are obliged to comply with the rules and regulations of Işık University and the Dormitory Management. Dormitories are opened and operated only for female or male students. Accordingly, it is forbidden for male students to enter female dormitories and female students to enter male dormitories. Students staying in dormitories cannot host students who are not registered in the dormitories and foreigners in the dormitory buildings. Students who are registered in dormitories cannot accept visitors to the dormitory buildings without the permission of the Director of Dormitories. In case of violation of these rules and regulations, necessary disciplinary procedures (see Private Student Accommodation Regulations) are applied.
- 13. It is forbidden to keep and use tobacco products, alcoholic beverages and all kinds of drugs in closed areas. In addition to the sanctions to be imposed in accordance with the disciplinary legislation of the Directorate of Dormitories, those who consume are subject to administrative fines in accordance with Law No. 4207.
- 14. It is forbidden to bring and keep pets in the dormitory buildings.
- 15. Since the dormitories are located on campus, food service can be provided from the canteens on campus for a fee.
- The student shall comply with all decisions, measures and precautions taken by Işık University and Dormitory Directorates for the Covid 19
  pandemic.
- 17. The student is obliged to fulfil all financial responsibilities arising from the moment he/she applies to stay in Işık University dormitories. Based on the accommodation fee to be calculated over the payment method accepted by the student;
- the student is deemed to have accepted the fee refund conditions specified in article 9 in General Considerations.
- 18. Foreign students are required to submit a student certificate, a passport sample and a residence permit document obtained from the relevant institutions and organisations within three months from the date of enrolment.
- 19. I declare that I do not have mental and mental illness or contagious disease that would prevent me from living in public places.
- 20. Your personal data of special and general nature that you will share by filling in the fields above may be processed for the purposes of evaluating and finalising your requests, establishing the right, and carrying out the necessary information activities within the scope of information society services in accordance with the data processing procedures and principles of the Law on the Protection of Personal Data 6698 ("KVK Law"). In this context, we would like to state that the personal data you provide within the framework of the privacy and security policies of our institution can be processed on the condition that it is limited and measured with the values stated in the FMV Işık University Clarification Text and that you consent to the processing of your personal data within the specified scope with this form.

## I have read the above-mentioned terms and conditions and received the Residence Life Rules by hand, and I accept and undertake to abide by them.

This service provision commitment letter, which has been issued in two copies by the institution, has been read and signed by the people named below and one copy has been given to the student/parent.

Signature Student's Name Surname Signature Name and Surname of the Parent (For non-adult student) .../.... /20.. Signature Director of the Institution Name Surname